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July 2004

Our ref: ANNSTAT

Dear <Salutation>,

I am writing to let you know when we will issue your annual statement this year.

Government regulations now require that all Personal Pension Plans and Free-Standing AVC schemes include a new type of illustration of benefits. A very significant project was needed to produce the new figures and test them thoroughly and this delayed the production of all statements in 2004.

We had planned to issue all annual statements by the end of June this year. However, I regret that some annual statements will be further delayed. The policies affected by this further delay to the annual statements are:

- UK Personal Pension Plans
- UK Free-Standing AVC Schemes
- UK Managed Pension policies
- UK School Fee Trust Plans
- Some UK Transfer Plans
- Some UK Wind Up policies
- German Deferred Annuity policies

These statements will now be issued by 31 August 2004.

Please accept my apologies for this delay.

Yours sincerely,

Jill Robinson
Head of Operations