

Walton Street
Aylesbury
Bucks HP21 7QW

Telephone: 01296 385959

Fax: 01296 561523

Website: equitable.co.uk

31 August 2004

Dear Policyholder

Important - contact details for Equitable Life

You may recall that we wrote to you in 2001 to inform you of the closure of the Society's Dubai Branch.

The letter provided contact details for our UK administrative office, and information in relation to Towry Law International (Tli), with whom the Society reached an agreement as a locally based point of contact.

I regret to inform you that Tli are withdrawing their presence from the Middle East with immediate effect and am sorry for any inconvenience that this may cause you. It is very important therefore, that you no longer send any correspondence regarding your Equitable Life policy to Tli, in particular ongoing premiums.

The administration of your existing policies with the Society will continue to be carried out in the UK, and, as previously, our Client Servicing Centre can be contacted directly with any general administration queries. I set out below the contact details:

International Client Servicing Centre telephone number +44 (0)1296 386242
International Client Servicing Centre fax number +44 (0)1296 386243

Our office hours are Monday to Friday 8.45am to 4.45 pm British Standard Time. Outside of these hours you will be able to leave a message.

Our postal address for correspondence is:

The Equitable Life Assurance Society
Client Servicing Centre International
PO BOX 484
Walton Street
Aylesbury
Bucks
HP21 7WW
United Kingdom

Equitable Life

Cont'd

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Furthermore you can email us at info@equitable-int.com

I can assure you that I remain totally committed to ensuring a high quality service is provided to the Society's existing clients, and once again, apologise for any inconvenience caused as a result of the closure of TLI's Dubai Branch.

Yours sincerely

Charles Thomson
Chief Executive